



Enhanced Partnership Scheme Variation Agreement for the Intalink
Enhanced Partnership

Contract / Variation reference: Intalink Plan and Scheme 2

Proposed by: Hertfordshire County Council

Date of variation agreement: July 2026

Words and phrases contained within this variation agreement have the meanings and definitions prescribed to them as in the Intalink Enhanced Partnership Plan and Scheme (February 2020).

The Facilities and Requirements outlined in this Enhanced Partnership Variation Agreement (including any attachments) relate to the Facilities, Measures and Requirements variations referenced in Part B, section 7 of the Intalink Enhanced Partnership Plan and Scheme document.

1. The following variation of:

Due to the cost of operating bus services increasing, and a review of ticketing products in Hertfordshire, it was decided that a change needed to be made to ensure the future of multi-operator ticketing in Hertfordshire, as well as making sure ticketing remains sustainable.

Discount for Intalink Connect without a SaverCard:

- Children aged 5-10 years - 30% discount
- Children aged 11-15 - 30% discount

Discounts for Intalink Connect with a SaverCard

- SaverCard (16-19) - 30% discount
- SaverCard Plus (20-25) - 30% discount

Withdrawn Discounts for Intalink Connect with a SaverCard

- Adult SaverCard – withdrawn
- Senior SaverCard - withdrawn

Operators will be funding the discounts for children up to age 15, with additional funding from HCC covering the rest of the discounts, as follows:

Age	% (operator funded)	% funded by HCC
11 – 15	30%	0%
16 – 19	10%	20%
20 – 25	0%	30%

In order to reduce dwell time on bus and to simplify bus operator ticket machine functions discounts on Intalink Connect with a Hertfordshire SaverCard will only be available when tickets are purchased through the Intalink App or web portal. They cannot be given when tickets are purchased on-bus.

Therefore the Intalink Connect ticket classes available for ticket purchase on-bus will be as follows:

- Adult
- Group
- Child - Age 5 to 10 (30% discount on adult price)
- Young person - Age 11 to 15 (30% discount on adult price)

None of these tickets qualify for any compensatory revenue when purchased on board bus.

The current 50% discount on adult single and return fares for SaverCard and SaverCard Plus will remain the same.

Intalink Connect Tickets will increase to:

Ticket	Day	Week	4 Weeks
Intalink Connect One Zone	£7.50	£28.50	£105.00
Intalink Connect Two Zones	£9.00	£34.00	£126.00
Intalink Connect ALL Zones	£11.00	£42.00	£154.00

The below table shows the revised costs to Intalink Connect prices with a 30% discount:

Ticket Type	Day	Week	4 Weeks
Intalink Connect One Zone	£5.30	£20.00	£74.00
Intalink Connect Two Zones	£6.30	£24.00	£88.00
Intalink Connect ALL Zones	£7.70	£29.50	£108.00

Also included in these changes to Intalink Connect are the following:

- Intalink Connect Group ticket to be increased to £23 with the same conditions as current for simplicity. (To be reviewed in the future.)

- Removal of the Intalink Connect 10x Day ticket.

All of these changes will be implemented from September 6th 2026

SIGNED by

**Alice Missler
for and on behalf of
Hertfordshire County Council**

Signature

Title: Passenger Transport Manager

Date 08.07.26

Date: 16.07.26

**Agreed at Intalink EP Board by the
majority of Board members by email**

3. These variations are to take effect on:

Requirements placed on Operators in this document apply to all current and future Operators of Qualifying Bus Services from the above date until the extinguishment of the Intalink Enhanced Partnership.

IN WITNESS OF WHICH the Parties have signed this Variation Agreement on the date(s) shown below

SIGNED by

**Alice Missler
for and on behalf of
Hertfordshire County Council**

Signature

Title: Passenger Transport Manager

Date 08.07.26

Date: 08.07.26

**Agreed at Intalink EP Board by all
Board members**

Title: Passenger Transport Manager

Date 08.07.26